

Customer Satisfaction Survey

SUZETTE'S MASTERS OF DANCE

14275 Rick Drive Shelby Township, MI 48315

Phone (586) 731-5454

Website: www.suzettesdance.com Email: suzettesdance@live.com

Student Name: _____

Class (day/time): _____ Teacher: _____

In order to better serve our students in the future, please take a moment to fill out the Customer Satisfaction Survey below.

How would you rate the...	Excellent	Good	Satisfactory	Needs Improvement
Overall atmosphere of the studio and employees	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness and professionalism of the facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Faculty in general	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Administration staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value of our dance education in relation to our tuition rates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments/Suggestions: _____

What was your primary reason for leaving?

- Class placement
- Loss of interest
- Budget reasons
- Moved out of area
- Scheduling conflicts
- Class too easy
- Class too difficult
- Office administration
- Quality of program
- Conflict with teacher
- Too young/too shy to participate
- Other (Please specify)

How long were you a student at Suzette's Masters of Dance?

- 0-1 months
- 2-6 months
- 6-12 months
- 1+ years

Comments/Suggestions: _____

Do you have any other suggestions to help us serve future students?

If considering dance in the future would you return to Suzette's Masters of Dance?

Thank you!